

# hearing care

## group claim form

Group Claim Office  
 P.O. Box 82520 / Lincoln, NE 68501-2520  
 toll free 877.359.8346  
 fax 402.467.7336  
 web ameritasgroup.com



### PART 1 – TO BE COMPLETED BY EMPLOYEE

1. Patient's full name (first, middle initial, last)	2. Patient birthdate (MM/DD/YY)	3. Relationship to employee <input type="checkbox"/> self <input type="checkbox"/> spouse <input type="checkbox"/> child <input type="checkbox"/> other	4. Sex <input type="checkbox"/> M <input type="checkbox"/> F
5. Employee's full name (first, middle initial, last)	6. Employee's identification number      Employee's birthdate (MM/DD/YY)		
7. Employee's mailing address (Street address or P.O. Box, City, State, ZIP)	8. THIS SECTION MUST BE COMPLETED WITH <b>EACH CLAIM SUBMISSION ONLY IF THE CLAIM IS FOR A DEPENDENT CHILD AGE 19 OR OVER</b> Is patient a full-time student? <input type="checkbox"/> Yes <input type="checkbox"/> No  If Yes, name and address of school		
Email address	10. Group number	Division number	Certificate number
9. Employer (company) name and address	11. Other employee/subscriber name		
	Employee/subscriber ID number	Date of birth (MM/DD/YY)	Relationship to patient
12. I have reviewed the following treatment plan, and I authorize release of any information relating to this claim. I understand that I am responsible for all cost of treatment. I certify these statements to be true and complete to the best of my knowledge.		13. I hereby authorize payment directly to the below named provider of group insurance benefits otherwise payable to me.	
X _____ Signature (patient, or parent if minor)      Date		X _____ Signature (insured person)      Date	

### PART 2 – TO BE COMPLETED BY ATTENDING HEARING CARE PROVIDER.

14. Hearing care provider name and mailing address	For Yes answers to questions 16-19, enter a brief description and date.
	16. Is treatment result of occupational illness or injury? <input type="checkbox"/> Yes <input type="checkbox"/> No
	17. Is treatment result of auto accident? <input type="checkbox"/> Yes <input type="checkbox"/> No
Specialty	18. Other accident? <input type="checkbox"/> Yes <input type="checkbox"/> No
Phone number      Fax number	19. If hearing aid, is this initial placement? ..... <input type="checkbox"/> Yes <input type="checkbox"/> No If no, reason for replacement, and date of prior replacement
Email	20. This is a (please check one): <input type="checkbox"/> Statement of actual services <input type="checkbox"/> Pretreatment estimate
15. Federal tax ID number <input type="checkbox"/> SSN <input type="checkbox"/> TIN    NPI (National Provider Identifier)	License / ID #

21. EXAMINATION AND TREATMENT RECORD Please include date of service, description of services, procedure code and fee.						
Date service performed (MM/DD/YY)	Description of services	CPT/HCPCS procedure code	Diagnosis code	Left ear	Right ear	Fee

22. Remarks	23. Total \$
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24. CERTIFICATION: I hereby certify that the services listed above have been performed on the dates indicated and that the fees submitted are the fees I have charged and intend to collect for those purposes.	25. Address where treatment was performed
X _____ Signature (Provider)      Date	

**TO BE COMPLETED AFTER TRIAL PERIOD**

<p>26. Provider measurement outcome          Test utilized: <input type="checkbox"/> PROB MIC <input type="checkbox"/> COSI <input type="checkbox"/> APHAB <input type="checkbox"/> HINT <input type="checkbox"/> other</p> <p>Signature below from both Hearing Aid Provider and Patient are required upon completion of patient TRIAL period to validate patient's satisfaction and decision to keep the hearing aid(s). Please fax this signed authorization and agreement form back to Ameritas.</p> <p>Fax Number: 402.467.7336</p>	<p>27. Hearing aid information</p> <p>Patient was fit with hearing aids on <b>Date:</b> _____</p> <p>Hearing aids serial numbers <b>Right:</b> _____</p> <p>Hearing aids serial numbers <b>Left:</b> _____</p>
<p>28. Signatures</p> <p><input type="checkbox"/> Patient has finalized hearing aid purchase.</p> <p><input type="checkbox"/> Patient has returned hearing aid(s). New recommendation will be made. NEW AUTHORIZATION FORM REQUIRED PRIOR TO ORDERING.</p>	<p><b>X</b> _____          Signature (Patient) <span style="float: right;">Date</span></p> <p><b>X</b> _____          Signature (Provider) <span style="float: right;">Date</span></p>

# tips

## how to speed claims processing

### part 1 – employee

Missing or incomplete information will slow down claims processing. To avoid this, please be sure to include:

**#2 Patient birthdate**

Helps identify an insured and determine dependent eligibility.

**#6 Employee's identification number**

This is the most important identifier for the plan member.

**#8 Student status**

Because this information often changes, it is required on every claim for dependents age 19 years and older.

### part 2

To help expedite the claims process, please be sure to include:

**#15 National Provider Identifier**

There are two types of NPI. Type 1 is for individual providers who operate independently. Type 2 is for health care providers such as group practices or corporations. Type 2 organization providers may want their individual provider employees to have Type 1 NPIs to distinguish them individually.

**#19 Hearing Aid - Initial Replacement?**

Required for hearing aids. If not initial replacement, prior placement date is needed.

**#20 Statement of actual services, or Pretreatment estimate**

Appropriate box should be marked to ensure correct handling.

**#21 Supporting Documentation**

Narratives may be submitted. Documents should be dated and legible. Please indicate both, left or right. All supporting documentation should be current within one year. Procedure codes listed are based on CPT and/or HCPCS.

### pretreatment estimate of benefits

We recommend a pretreatment estimate of benefits when a plan member considers the services to be expensive. A pretreatment estimate lets both the member and hearing care provider know in advance how much insurance will pay. If hearing care coverage terminates for any reason during treatment, only procedures performed before coverage ended will be eligible for payment.

For full information regarding coverage, plan members may refer to their insurance plan booklet.

### website

Visit our website for electronic forms and contact information. Please note, the free software Adobe Reader® (available through the internet) is needed to view and print the electronic forms.

# fraud warning statements

**Alaska:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**Delaware:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho:** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement or claim containing any false, incomplete, or misleading information is guilty of a felony.

**Indiana:** A person who knowingly, and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

**Maryland:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided by RSA 638.20

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Tennessee:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Texas:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Virginia:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Washington:** It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**If you live in a state other than mentioned above, the following statement applies to you:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer or insurance company, files a statement of claim containing any materially false, incomplete, or misleading information or conceals any fact material thereto, may be guilty of a fraudulent act, may be prosecuted under state law and may be subject to civil and criminal penalties. In addition, any insurer or insurance company may deny benefits if false information materially related to a claim are provided by the claimant.